

January 26, 2013

The Manager
Ka Man Properties 1985

Dear Sir

As you know, we have recently purchased our new home through Audrey Wang of your agency. I am writing to let you know about our experience.

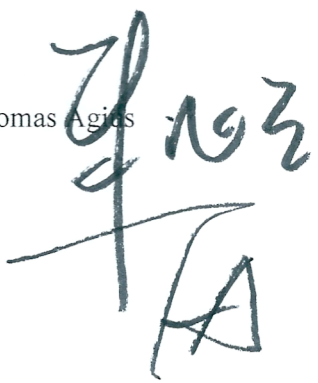
Let me start off by congratulating you on having a very conscientious and professional agent, Audrey Wang, on your staff. When we were contemplating to buy our own house in DB, we were introduced to Audrey by a mutual friend who had recently used her service. Audrey was very careful in understanding our requirements and what we thought to be the kind of properties that will suit us. With this understanding and through her knowledge of the market, she suggested that we should also include some other property types in our search.

During the house hunting process, Audrey listened attentively to our feedback and from time to time point out salient points that we might have overlooked. She has always offered her counsel in a friendly yet professional manner and we never felt pressurized. She was always vigilantly looking out for any suitable properties that newly came into the market. For quite a few times, before those properties were being advertised, she made sure we were offered the chance to consider them ahead of most other competitive house hunters. We can feel that Audrey obviously has our interest at heart. Finally, we have chosen a property which was quite different from what we thought we will buy at the outset. Now that we have moved in and we are very happy with this choice.

We are very fortunate to have been served by Audrey, who is now our family friend and neighbor. We have no reservation in recommending her and your agency to any friends who is looking for a property agent in DB.

Yours faithfully

Helen Zhu and Thomas Agios

A handwritten signature in black ink, appearing to be 'Helen Zhu' and 'Thomas Agios' combined, with a large 'A' at the bottom.